



Dear valued customers,

We always encourage staff to take the necessary precautions to stay safe and keep others safe. This includes wearing company provided PPE and staying home when feeling ill. We are glad to provide you service as an essential business and recognize that safety is of the utmost importance. To keep our employees and customers safe we have implemented guidelines for our staff to follow. We ask our customers to help us stay safe by following CDC and other government guidelines. We want you to feel comfortable as always having us in your home. You can always count on National Air treating your home as our own. Thank you to all our customers for your business.

Safety Guidelines

- *All staff are encouraged to wash their hands frequently, avoid touching their face, and practice proper hygiene.*
- *National Air provides all employees with the following PPE: Masks, gloves, shoe covers, safety glasses and drop cloths for their tools.*
- *We are practicing social distancing in the office and on the field, so please do not take offense when the technician maintains distance and will not engage in shaking hands.*
- *All staff encouraged to disinfect frequently touched items throughout the day.*
- *Invoices are encouraged to be signed electronically although we are still able to offer a paper receipt.*
- *All customers are being asked before we book your appointment if anyone in the home is sick or may have been exposed through travel or other means.*